

2008 Quality Sourcebook

Software

When it comes to quality software solutions, it often seems as though there's something for everyone. Standards compliance, process simulation, and flowcharting are just some of the solutions that exist for the intrepid explorer of higher quality. Software isn't just being used in the boardroom, either. Increasingly, computerized systems are finding their way down to the shop floor, where real-time software programs can help ensure that processes remain controlled.

This section contains the ISO Standards Software Directory and the Flowcharting/Process Simulation Directory. These guides offer a plethora of solutions for your organization. Because there is such a wide variety of statistical process control software, we've given that subject its own section. Check behind the SPC Software tab for more information on providers of these solutions.

These directories are not meant to endorse or exclude a particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references. Further information, including company descriptions (if provided to us) can be found on our web site at www.qualitydigest.com/directories.

Software Section

ISO Standards Software Directory Page 87

This directory of ISO standards software providers includes the company name, address, phone and fax numbers, and web address.

Flowcharting/Process Simulation Software Directory ... Page 92

This directory of flowcharting/process simulation software providers includes company name, phone and fax numbers, and web address.

Glossary

CAD—computer-aided design

CAE—computer-aided engineering

CAM—computer-aided manufacturing

Client/server—describes the relationship between a powerful central computer (server) and individual PCs (clients) that request resources from the server; clients can share files and access data stored on the server

CoSQ—cost of software quality; an approach to software quality that entails outlining the economic benefits of delivering good-quality software

IEEE—Institute of Electrical and Electronics Engineers

Intranet—privately maintained computer network accessed only by authorized persons

Real time—relating to computer systems that update information at the same rate as they receive data, enabling them to direct or control a process, such as an automatic pilot

The information contained in *Quality Digest* directories, plus some additional information, is available online at www.qualitydigest.com/directories

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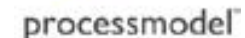
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