

2008 Quality Sourcebook

Certification

Registering to the appropriate quality management standard—and maintaining that registration—is probably the best way to ensure that your organization is serious about improvement. There are standards for practically every industry in the world, in manufacturing as well as service environments. The path to registration can be a long one; fortunately, there are professionals to make the journey a bit easier.

The following section contains two guides. The Registrar Directory will help you find the right company to register and audit your organization's compliance to various standards. These organizations can ease your journey toward the successful implementation of standards for quality management, social accountability, environmental management, FDA requirements, and others. This section also includes the ISO Standards Consultants Directory, which can help you find the right consultant to lead you through the often-complex registration process, particularly for ISO 9001, the world's most recognized quality standard.

These directories are not meant to endorse or exclude any particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references. Further information, including company descriptions (if provided to us) can be found on our web site at www.qualitydigest.com/directories.

Certification Section

Registrar Directory Page 20

This directory of accredited registrars includes the company name, address, phone and fax numbers, web address, and the standards to which the organization provides registration and auditing services.

ISO Standards Consultants Directory Page 31

This directory contains listings from consultants specializing in a variety of standards, and includes the address, phone and fax numbers, web address, and the standards for which they consult, if provided to us.

Glossary

ANAB—ANSI-ASQ National Accreditation Board, formerly known as ANSI-RAB NAP

AS9100—quality system requirements for suppliers to the aerospace industry

CE Mark—European Union product-safety testing requirements

EMAS—Environmental Management Audit Scheme

FDA 21 CFR Part 11—regulation dealing with the use of electronic signatures and records in Food and Drug Administration-regulated manufacturing processes

HACCP—Hazard Analysis Critical Control Point. FDA system for regulating food supply quality

ISO—International Organization for Standardization

ISO 9001—international quality management system (QMS) standard

ISO 13485—QMS for medical device manufacturer

ISO 14001—international environmental management system standard

ISO 22000—food safety management system standard

ISO/IEC 17025—standard for competency in testing and calibration laboratories

ISO/TS 16949—international technical specification for the automotive industry; a requirement for suppliers to many major automakers

OHSAS 18001—occupational health and safety standard

QC 080000 IECQ HSPM—international standard detailing requirements for hazardous substance process management

QS-9000—quality system requirement for automotive suppliers, now largely superseded by ISO/TS 16949

RC14001/RCMS—responsible care management system to ensure organizational safety with regard to people and the environment

RvA—Dutch Council for Accreditation

SA8000—social accountability standard

Sarbanes-Oxley Act—corporate financial accountability law enacted in the United States in 2002

SCC—Standards Council of Canada

TE Supplement—supplemental requirement to QS-9000

TL 9000—quality system requirements for suppliers to the telecommunications industry

UKAS—United Kingdom Accreditation Scheme

The information contained in *Quality Digest* directories, plus some additional information, is available online at www.qualitydigest.com/directories

Registrar Directory



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www.api.org/apiqr
ISO 9001, ISO 14001

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18001, QS-9000, TE Supplement, TL
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SA 8000, TL 9000

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HACCP, ISO 9001, ISO 14001, OHSAS
18001

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ISO 9001, ISO 14001



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**ISO 9001, ISO 13485, ISO 14001,
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QD

Key to Directory Abbreviations

AS9100	AS
CE Mark	CE
HACCP	HA
ISO 9001	9K
ISO 13485	13K
ISO 14001	14K
ISO/TS 16949	TS
OHSAS 18001	OH
QS-9000	QS
SA 8000	SA
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TL 9000	TL
WEEE	WE

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